

Bob Barcklay
1712 Buena Ave
Berkeley CA 94703

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I want broadband from a company that can provide decent customer service. ATT has already demonstrated to me that it cannot. Why would you favor a rule that blocks smaller companies from providing a service that the larger telecom company simply cannot or does not want to provide. ATT doesn't care about customer service because it has a duopoly in my market. If there was real competition, ATT would be forced to spend money on taking care of its customers.

I switched to Sonic after many frustrating years of dealing with ATT. I have been happy ever since, getting both phone and DSL internet service through them. I want to upgrade to a fiber connection but apparently ATT is attempting to block that. I will never purchase internet service through ATT or Comcast, both companies have horrible customer service. Please encourage more competition by supporting Bridge 2 Broadband.

Bob Barcklay